



Date: _____

First / Last Name		Company Name	
Street Address			
City	State:		Zip Code
Home Phone Number	Work Phone Number		E-Mail address

Equipment Manufacturer		Model #		Serial #	
Date of Purchase			Invoice number:		
Customer Provided Items	Power Adapter	Driver Disks	Print Cartridges	Data Cables	Other Items

Choose a service level that is right for you

<input type="checkbox"/> Priority Includes Repair/Upgrade, Power Clean, Priority Service. <input type="checkbox"/> Computer under warranty		<input type="checkbox"/> Standard Includes Repair/Upgrade, Basic cleaning. <input type="checkbox"/> Computer under warranty		<input type="checkbox"/> Diagnostic <input type="checkbox"/> Computer under warranty	
<input type="checkbox"/> Misc. <input type="checkbox"/> Computer under warranty		Services to be done: Estimate: \$			
Desktop \$129.95 + Parts \$109.95 + Parts* * Returning Customers	Laptop \$169.95 + Parts \$149.95 + Parts* * Returning Customers				
Description of Problems:					

Over time, electronic equipment can accumulate dust and debris inside the case. Inspect the fan on the back of the case. Dust and debris on electronic components can cause a decrease life span on the equipment, leading to component failures and need for repairs. Join the Power Clean Plus club and have the interior of your computer systems professionally cleaned, while your equipment is in for this repair or upgrade.

Priority Service: Your product upgrade/install is completed in 24 to 48 hours. Repairs are diagnosed within 24 hours.

1. If your problem is not hardware related and a part cannot be ordered for your unit, you will be contacted by your technician and notified that the problem is not covered by your warranty and reminded of the diagnostic charge mentioned. On printers, They DO NOT cover software related (Driver) & Non-functioning printer cartridges. By signing this form you are acknowledging that you understand the above statements and that you are responsible for a \$89.95 charge to be paid when your equipment is picked up. This charge applies even if you decide not to have us continue with the repair. If you decide to continue with the repairs you will be responsible for the flat rate fee that applies to your equipment. If you have any questions about this policy please let us know at this time.

2. Upgrades: H Power Computing does not take the responsibility for existing problems with your computer. By signing this form you are acknowledging that your computer is in fine working order.

3. H Power Computing does not take the responsibility for any lost data that may occur. It is the responsibility of the customer to back up their hard drive and any important data prior to bringing the unit in for repair. If this hasn't been done, you can request that the service department provide this service for you. The fee for Data Backup is \$49.95.

Any Computers left for more than 14 business days after completion of service will be charged a flat rate of \$5.00 per day as a storage fee. If computer is still not picked up after 28 business days computer will be classified as abandoned and will become the property of H Power Computing.

By signing here you have read and agree with the above statement.



Customers Signature

Date